

National Tracking Poll

Project: 191016
 N Size: 1989 Registered Voters
 Margin of Error: $\pm 2\%$
 October 08-11, 2019

Topline Report

Question	Response	Frequency	Percentage
CQ1_1 <i>How well do you understand what your health insurance covers when it comes to: Routine doctor's visit</i>	Very well	1020	51%
	Somewhat well	620	31%
	Not very well	113	6%
	Not well at all	54	3%
	Don't know/No opinion	182	9%
CQ1_2 <i>How well do you understand what your health insurance covers when it comes to: Going to the doctor when I get sick</i>	Very well	944	47%
	Somewhat well	668	34%
	Not very well	128	6%
	Not well at all	64	3%
	Don't know/No opinion	185	9%
CQ1_3 <i>How well do you understand what your health insurance covers when it comes to: What's covered if I am in a car crash or another type of accident</i>	Very well	445	22%
	Somewhat well	681	34%
	Not very well	395	20%
	Not well at all	188	9%
	Don't know/No opinion	279	14%
CQ1_4 <i>How well do you understand what your health insurance covers when it comes to: What I have to pay for prescription drugs</i>	Very well	802	40%
	Somewhat well	704	35%
	Not very well	200	10%
	Not well at all	85	4%
	Don't know/No opinion	199	10%

Question	Response	Frequency	Percentage
CQ1_5	<i>How well do you understand what your health insurance covers when it comes to: Out-of-network hospital services</i>		
	Very well	446	22%
	Somewhat well	623	31%
	Not very well	470	24%
	Not well at all	190	10%
	Don't know/No opinion	259	13%
CQ1_6	<i>How well do you understand what your health insurance covers when it comes to: In-network hospital services</i>		
	Very well	637	32%
	Somewhat well	713	36%
	Not very well	285	14%
	Not well at all	110	6%
	Don't know/No opinion	243	12%
CQ2_1NET	<i>What would be most helpful for you to better understand your health insurance benefits? Select up to two. Clear website with a list of benefits</i>		
	Selected	1210	61%
	Not Selected	779	39%
CQ2_2NET	<i>What would be most helpful for you to better understand your health insurance benefits? Select up to two. Up-to-date medical directories</i>		
	Selected	453	23%
	Not Selected	1536	77%
CQ2_3NET	<i>What would be most helpful for you to better understand your health insurance benefits? Select up to two. Up-to-date information on prescription drug coverage</i>		
	Selected	558	28%
	Not Selected	1431	72%
CQ2_4NET	<i>What would be most helpful for you to better understand your health insurance benefits? Select up to two. Improved coordination between my insurer and medical provider</i>		
	Selected	617	31%
	Not Selected	1372	69%
CQ2_5NET	<i>What would be most helpful for you to better understand your health insurance benefits? Select up to two. Video tutorials for how to read a medical bill or navigate the medical directory</i>		
	Selected	248	12%
	Not Selected	1741	88%

Question	Response	Frequency	Percentage
CQ2_6NET	<i>What would be most helpful for you to better understand your health insurance benefits? Select up to two. Other, please specify</i>		
	Selected	89	4%
	Not Selected	1900	96%
CQ3	<i>Have you or a loved one received a surprise medical bill?</i>		
	Yes	689	35%
	No	1106	56%
	I'm not sure	195	10%
CQ4_1	<i>When it comes to your health care coverage, do you personally find each of the aspects frustrating, or not? Understanding what is and isn't covered</i>		
	Very frustrating	569	29%
	Somewhat frustrating	660	33%
	Not that frustrating	313	16%
	Not at all frustrating	199	10%
	Don't know/Not applicable	248	12%
CQ4_2	<i>When it comes to your health care coverage, do you personally find each of the aspects frustrating, or not? Receiving surprise bills</i>		
	Very frustrating	826	42%
	Somewhat frustrating	368	19%
	Not that frustrating	155	8%
	Not at all frustrating	169	8%
	Don't know/Not applicable	470	24%
CQ4_3	<i>When it comes to your health care coverage, do you personally find each of the aspects frustrating, or not? Being put in the middle of disputes between my insurer and health provider</i>		
	Very frustrating	690	35%
	Somewhat frustrating	449	23%
	Not that frustrating	187	9%
	Not at all frustrating	136	7%
	Don't know/Not applicable	526	26%
CQ4_4	<i>When it comes to your health care coverage, do you personally find each of the aspects frustrating, or not? Not enough in-network doctors and providers</i>		
	Very frustrating	511	26%
	Somewhat frustrating	489	25%
	Not that frustrating	333	17%
	Not at all frustrating	272	14%
	Don't know/Not applicable	385	19%

Question	Response	Frequency	Percentage
CQ4_5	<i>When it comes to your health care coverage, do you personally find each of the aspects frustrating, or not? Inadequate prescription drug coverage</i>		
	Very frustrating	632	32%
	Somewhat frustrating	492	25%
	Not that frustrating	265	13%
	Not at all frustrating	211	11%
	Don't know/Not applicable	388	20%
CQ4_6	<i>When it comes to your health care coverage, do you personally find each of the aspects frustrating, or not? Co-pays and deductibles that keep going up</i>		
	Very frustrating	793	40%
	Somewhat frustrating	504	25%
	Not that frustrating	217	11%
	Not at all frustrating	157	8%
	Don't know/Not applicable	318	16%
CQ5_1NET	<i>What do you do when you get a medical bill and it is not what you expected? I review the bill and explanation of benefits for errors that might be driving up the costs</i>		
	Selected	488	25%
	Not Selected	1501	75%
CQ5_2NET	<i>What do you do when you get a medical bill and it is not what you expected? I call my insurance and/or provider to try to correct the potential error or to learn more about the charge</i>		
	Selected	1075	54%
	Not Selected	914	46%
CQ5_3NET	<i>What do you do when you get a medical bill and it is not what you expected? I go ahead and pay it even if it does not look right – it is not worth my time to try and get it explained</i>		
	Selected	100	5%
	Not Selected	1889	95%
CQ5_4NET	<i>What do you do when you get a medical bill and it is not what you expected? Other, please specify</i>		
	Selected	38	2%
	Not Selected	1951	98%
CQ5_5NET	<i>What do you do when you get a medical bill and it is not what you expected? I do not recall ever receiving a surprise medical bill</i>		
	Selected	466	23%
	Not Selected	1523	77%

Question	Response	Frequency	Percentage
CQ6	<i>Do you know what to do if you receive a surprise medical bill?</i>		
	Yes	1280	64%
	No	709	36%
CQ7_1	<i>Are you aware of programs that... Can help you pay your medical bills</i>		
	Yes	646	33%
	No	989	50%
	I'm not sure	354	18%
CQ7_2	<i>Are you aware of programs that... Help hospitals reduce medical bills for patients</i>		
	Yes	583	29%
	No	1015	51%
	I'm not sure	391	20%
CQ8_1	<i>Do you agree or disagree with the following statements? My elected officials should pass legislation to prevent surprise medical bills</i>		
	Strongly agree	918	46%
	Somewhat agree	516	26%
	Somewhat disagree	124	6%
	Strongly disagree	102	5%
	Don't know/No opinion	329	17%
CQ8_2	<i>Do you agree or disagree with the following statements? My insurer should provide me with clearer information so that I do not receive a surprise medical bill</i>		
	Strongly agree	1146	58%
	Somewhat agree	521	26%
	Somewhat disagree	70	4%
	Strongly disagree	21	1%
	Don't know/No opinion	232	12%
CQ8_3	<i>Do you agree or disagree with the following statements? My health provider should provide me with clearer information so that I do not receive a surprise medical bill</i>		
	Strongly agree	1109	56%
	Somewhat agree	528	27%
	Somewhat disagree	89	4%
	Strongly disagree	27	1%
	Don't know/No opinion	236	12%
CQ9_1	<i>Do you support or oppose the following legislative proposals? Requiring improved transparency from health insurers on what is covered as part of a health policy</i>		
	Strongly support	1236	62%
	Somewhat support	446	22%
	Somewhat oppose	62	3%
	Strongly oppose	25	1%
	Don't know/No opinion	220	11%

Question	Response	Frequency	Percentage
CQ9_2	<i>Do you support or oppose the following legislative proposals? Requiring improved transparency from hospitals about which providers are in and out of network at their facility</i>		
	Strongly support	1221	61%
	Somewhat support	429	22%
	Somewhat oppose	68	3%
	Strongly oppose	20	1%
	Don't know/No opinion	252	13%
CQ9_3	<i>Do you support or oppose the following legislative proposals? Setting limits on what the patient may be charged for out-of-network treatment at in-network facilities</i>		
	Strongly support	1141	57%
	Somewhat support	444	22%
	Somewhat oppose	93	5%
	Strongly oppose	34	2%
	Don't know/No opinion	277	14%
CQ9_4	<i>Do you support or oppose the following legislative proposals? Preventing hospitals from billing patients for the remaining balance when their insurer refuses to pay for the services, forcing the hospitals and insurers to work out an agreement instead</i>		
	Strongly support	1076	54%
	Somewhat support	483	24%
	Somewhat oppose	123	6%
	Strongly oppose	40	2%
	Don't know/No opinion	267	13%
CQ10_1	<i>Do you agree or disagree with the following statements? Insurance should work like insurance again and actually cover people when they get sick</i>		
	Strongly agree	1376	69%
	Somewhat agree	365	18%
	Somewhat disagree	61	3%
	Strongly disagree	23	1%
	Don't know/No opinion	164	8%
CQ10_2	<i>Do you agree or disagree with the following statements? I'd be willing to pay a few dollars more in my health insurance premiums if it meant my co-pays and deductibles were more affordable and predictable</i>		
	Strongly agree	683	34%
	Somewhat agree	643	32%
	Somewhat disagree	208	10%
	Strongly disagree	143	7%
	Don't know/No opinion	311	16%

Note: Group proportions may total to larger than one-hundred percent due to rounding. All statistics are calculated for registered voters with demographic post-stratification weights applied.

Respondent Demographics Summary

Summary Statistics of Survey Respondent Demographics

Demographic	Group	Frequency	Percentage
xdemAll	Registered Voters	1989	100%
xdemGender	Gender: Male	931	47%
	Gender: Female	1058	53%
	N	1989	
age5	Age: 18-29	306	15%
	Age: 30-44	496	25%
	Age: 45-54	310	16%
	Age: 55-64	414	21%
	Age: 65+	463	23%
	N	1989	
demAgeGeneration	Generation Z: 18-22	92	5%
	Millennial: Age 23-38	535	27%
	Generation X: Age 39-54	485	24%
	Boomers: Age 55-73	755	38%
	N	1867	
xpid3	PID: Dem (no lean)	756	38%
	PID: Ind (no lean)	622	31%
	PID: Rep (no lean)	611	31%
	N	1989	
xpidGender	PID/Gender: Dem Men	332	17%
	PID/Gender: Dem Women	424	21%
	PID/Gender: Ind Men	303	15%
	PID/Gender: Ind Women	319	16%
	PID/Gender: Rep Men	296	15%
	PID/Gender: Rep Women	315	16%
	N	1989	
xdemIdeo3	Ideo: Liberal (1-3)	578	29%
	Ideo: Moderate (4)	521	26%
	Ideo: Conservative (5-7)	712	36%
	N	1811	
xeduc3	Educ: < College	1251	63%
	Educ: Bachelors degree	470	24%
	Educ: Post-grad	268	13%
	N	1989	

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Summary Statistics of Survey Respondent Demographics

Demographic	Group	Frequency	Percentage
xdemInc3	Income: Under 50k	1040	52%
	Income: 50k-100k	654	33%
	Income: 100k+	295	15%
	N	1989	
xdemWhite	Ethnicity: White	1609	81%
xdemHispBin	Ethnicity: Hispanic	193	10%
demBlackBin	Ethnicity: Afr. Am.	252	13%
demRaceOther	Ethnicity: Other	128	6%
xdemReligion	All Christian	967	49%
	All Non-Christian	83	4%
	Atheist	89	4%
	Agnostic/Nothing in particular	850	43%
	N	1989	
xdemReligOther	Religious Non-Protestant/Catholic	116	6%
xdemEvang	Evangelical	563	28%
	Non-Evangelical	702	35%
	N	1266	
xdemUsr	Community: Urban	476	24%
	Community: Suburban	969	49%
	Community: Rural	544	27%
	N	1989	
xdemEmploy	Employ: Private Sector	657	33%
	Employ: Government	108	5%
	Employ: Self-Employed	134	7%
	Employ: Homemaker	163	8%
	Employ: Retired	556	28%
	Employ: Unemployed	186	9%
	Employ: Other	125	6%
N	1930		
xdemMilHH1	Military HH: Yes	329	17%
	Military HH: No	1660	83%
	N	1989	

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Summary Statistics of Survey Respondent Demographics

Demographic	Group	Frequency	Percentage
xreg4	4-Region: Northeast	355	18%
	4-Region: Midwest	457	23%
	4-Region: South	743	37%
	4-Region: West	435	22%
	N	1989	
demInsured	Covered by health insurance	1738	87%
	Not covered by health insurance	251	13%
	N	1989	
demInsType	Plan through your/your spouse's employer	651	33%
	Plan through your/your spouse's union	29	1%
	Plan through your parent or guardian	67	3%
	Plan you purchased by yourself	151	8%
	Medicare for seniors	472	24%
	Medicaid or another government subsidized plan	320	16%
	Military or veterans benefits	49	2%
	N	1738	
CQdem1	Employer Ins	651	33%
CQdem2	Medicare	472	24%
CQdem3	Medicaid	320	16%

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